



Legislation Details

File #:	190356	Version:	2	Name:	
Type:	Presentation	Status:		To Be Discussed	
File created:	8/8/2019	In control:		Community Relations Committee	
On agenda:		Final action:			
Title:	Customer Service Policy The Committee recommended a 60-day trial of a new automated answering service for the Village of Lombard. The Committee will review statistics from the 60-day trial and will consider staff recommendation to continue the use of the service.				
Sponsors:					
Indexes:					
Code sections:					
Attachments:	1. 190356_Customer Service Policy Packet 2019.pdf, 2. 190356_Auto Attendant Memo CR Committee.pdf, 3. 190356.CR Committee Memo - Auto Attendant Results Jan. 2020.pdf				
Date	Ver.	Action By	Action		Result