

VILLAGE OF LOMBARD
REQUEST FOR BOARD OF TRUSTEES ACTION
For Inclusion on Board Agenda

 X Resolution or Ordinance (Blue) x *Waiver of First Requested*
 Recommendations of Boards, Commissions & Committees (Green)
 Other Business (Pink)

TO: PRESIDENT AND BOARD OF TRUSTEES

FROM: Scott Niehaus, Village Manager

DATE: November 17, 2025 (B of T) Date: November 20, 2025

TITLE: Contract for Social Services Program

SUBMITTED BY: Stephanie Calvillo, Communications and Marketing Coordinator

BACKGROUND/POLICY IMPLICATIONS:

The Village Manager's Office transmits for your consideration a resolution authorizing the signature of the Village Manager on a one-year Social Services Contract with Association for Individual Development (AID) in the amount of \$25,000. Renewal of the contract has been recommended by the Community Relations Committee.

Please place this item on the consent agenda for the November 20, 2025 Board of Trustees meeting.

Review (as necessary):

Village Attorney X	_____	Date	_____
Finance Director X	_____	Date	_____
Village Manager X	_____	Date	_____

NOTE: All materials must be submitted to and approved by the Village Manager's Office by 12:00 noon, Wednesday, prior to the Agenda Distribution.



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MEMORANDUM

TO: Village President and Board of Trustees
FROM: Stephanie Calvillo
Communications and Marketing Coordinator
DATE: November 14, 2025
SUBJECT: Social Services Contract Renewal

Attached is the proposed one-year contract renewal with the Association for Individual Development (AID) for the Village's Victim Services Program. This program provides staff and community members with access to social work support, crisis counseling, victim advocacy, and social service referrals. The program was originally recommended by the Community Relations Committee and has been in place since June 2011.

Since March 2020, the program has also included on-site office hours twice a month at the Lombard Police Department. AID's social worker is available on the 2nd and 4th Mondays of each month from 10:00 a.m. to 6:00 p.m., or by appointment, offering convenient access to support for staff and individuals referred by staff.

The Community Relations Committee reviewed program performance and service usage at their November 10, 2025 meeting and recommended moving forward with renewing the contract for an additional year. Approval of the attached contract in the amount of \$25,000 is recommended. The proposed agreement covers services for the 2026 calendar year.

Please place this item on the Board of Trustees Consent Agenda for the meeting of November 20, 2025. Please feel free to contact me with any questions.

R E S O L U T I O N
R _____ 25

A RESOLUTION AUTHORIZING SIGNATURE OF
THE VILLAGE MANAGER ON A SOCIAL SERVICES CONTRACT

WHEREAS, the Corporate Authorities of the Village of Lombard have received a one-year Victims Services Contract for Program Operation from the Association for Individual Development (A.I.D.) in the amount of \$25,000 as attached hereto and marked Exhibit "A"; and

WHEREAS, the Corporate Authorities deem it to be in the best interest of the Village of Lombard to approve such agreement.

NOW, THEREFORE, BE IT RESOLVED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE OF LOMBARD, DU PAGE COUNTY, ILLINOIS as follows:

SECTION 1: That the Village Manager be and hereby is authorized to sign on behalf of the Village of Lombard said agreement as attached hereto.

SECTION 2: That the Village Clerk be and hereby is authorized to attest said agreement as attached hereto.

Adopted this 20th day of November, 2025.

Ayes: Trustee LaVaque, Hammersmith, Dudek, Egan, Militello, and Bachner

Nays: None

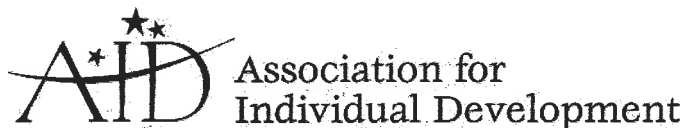
Absent: None

Approved by me this 20th day of November, 2025.

Anthony Puccio
Village President

ATTEST:

Ranya Elkhatib
Village Clerk



**Victims Services
Contract for Program Operation
By and Between the Village of Lombard (Lombard) and
Association for Individual Development (A.I.D.)**

.01 Statement of Purpose:

A.I.D.'s Victims Services Program employees will respond to crime victim's psychological and emotional needs and have been professionally trained to do so. This is achieved through crisis intervention, counseling, advocacy, education, information, and referral for victims of crime and/or trauma, the mentally ill, witnesses, and communities. In addition to these primary responsibilities, the program provides assistance to criminal justice personnel, the community and others in non-crime situations. The overall mission is to positively impact the quality of life for the citizens of Lombard by assisting victims/survivors, families/neighborhoods and Village employees experiencing crime and/or trauma whether or not job related.

.02 Organization and Staffing:

The program evaluation will be done quarterly to ensure it is organized in such a way that it meets the changing needs of the Lombard community. This evaluation may result in changes, over time, to redistribute resources to optimally address contemporary issues and conditions. A.I.D. shall give Lombard reasonable notice prior to major redistribution of resources or termination of the program. Provided, however, the program shall not be terminated prior to the conclusion of the services period, December 31, 2026. The A.I.D. will be in charge of, and responsible for, all staff. It is also the responsibility of A.I.D. to ensure the program is staffed to adequately handle the needs in the Lombard community. Termination of the program prior to the conclusion of the contract, by either AID or Lombard, requires a minimum of a 60 day notification.

.03 Utilization and Deployment:

A.I.D.'s Victims Services Program will respond to requests for assistance from the Lombard Police and Fire Departments, Emergency Medical Services, civilians and any community entities, as well as employees of the Village. There shall be no limit to the number of requests. Types of assistance shall include, but are not limited to: on-scene crisis stabilization counseling, community and emergency personnel debriefings, critical incident mental health response, judicial advocacy, case management, follow-up services, and information and referral assistance with victims' compensation. In addition, the division provides training and presentations to volunteers, law enforcement personnel and other internal and external organizations as requested.

.04 Goals and Objectives:

Program goals and performance measures are the responsibility of A.I.D. and are tallied on a quarterly basis. Periodic reports indicating progress are available by contacting the Program Director and will be made to Lombard as required. A.I.D. program representatives will meet quarterly with Village staff in order to discuss evaluation of the program.

.05 Indemnification:

To the fullest extent permitted by law, A.I.D shall indemnify, defend and hold Lombard and its officers, its employees and agents, harmless from and against all demands, claims, suits, liabilities and costs, including reasonable attorney's fees, and litigation costs, caused by or arising out of the negligent acts, errors or omissions, or willful misconduct of A.I.D. or its employees, agents or subcontractors, except to the extent, if

any, that any such claims results from the negligent acts, errors or omissions, or willful misconduct of Lombard or its officers, employees or agents.

.06 Insurance and Limitation of Liability:

A.I.D. shall maintain insurance coverage as set forth below:

Worker's Compensation - Statutory
Employer's Liability - \$1,000,000 per person/\$1,000,000 per disease/\$1,000,000 aggregate
General Liability - \$1,000,000 per Occurrence/\$2,000,000 Aggregate
Automotive Liability - \$1,000,000
Professional Liability - \$1,000,000
Umbrella-\$2,000,000 excess of Employer's Liability, General Liability, Auto Liability and Professional Liability

Upon request, A.I.D. shall furnish copies of insurance certificates showing insurance coverage on its behalf in the amounts as set forth above, and further, showing that Lombard, and its officers, agents and employees are named as additional insureds on said policies and indicating that as such insurance shall be primary to any insurance obtained by Lombard. Said insurance coverage shall remain in full force and effect during the term of this Agreement.

In consideration for the services to be provided, the Village of Lombard shall pay the Association for Individual Development the sum of \$25,000.00 by May 1, 2026. Services shall begin January 1, 2026 and conclude on December 31, 2026.

Approval: _____ Date: _____
Executive Director, Association for Individual Development

Approval: _____ Date: _____
Village Manager, Village of Lombard