

VILLAGE OF LOMBARD
REQUEST FOR BOARD OF TRUSTEES ACTION
 For Inclusion on Board Agenda

<u> </u>	Resolution or Ordinance (Blue)
<u> </u>	Recommendations of Boards, Commissions & Committees (Green)
<u> X </u>	Other Business (Pink)

TO: PRESIDENT AND BOARD OF TRUSTEES

FROM: Scott Niehaus, Village Manager

DATE: July 24, 2024 (B of T) Date August 15, 2024

TITLE: Request for a Waiver of Bids and Authorize a Three (3) Year Agreement for WaterSmart Software Annual Maintenance/Hosting Costs and Subscription Fees in the amount of \$132,001.10.

SUBMITTED BY: Tim Sexton, Director of Finance

BACKGROUND/POLICY IMPLICATIONS:

WaterSmart (VertexOne) has provided Lombard residents and businesses with essentially a one-stop shop for all their water and sewer needs since 2018. On October 7, 2021, the Board approved the proposal of a 3-year agreement (2022-2024) for the maintenance and hosting of the Village's WaterSmart Portal. Attached is a proposal from WaterSmart for an additional three years (2025-2027). The proposed cost for year one is \$42,765.12, year two \$43,988.16, and year three \$45,247.82. These costs also include an estimate of the annual transactional fees for each contract year. This is a reduction in total cost of approximately \$10,000 from our previous contract.

WaterSmart is also directly integrated with Neptune 360 (meter reading software). This integration assists staff when working with customers to efficiently resolve concerns. WaterSmart allows customers to view their water consumption on an hourly basis, pay and view bills online, sign-up to receive eBills, and receive alerts for potential leaks. Currently, Lombard has 8,700 accounts (65.3%) enrolled with WaterSmart. Since the implementation of WaterSmart, the system has notified customers of over 20,000 potential leaks.

Staff recommends the Village Board of Trustees approve a waiver of bid and authorize a three (3) year agreement with VertexOne for Annual Maintenance/Hosting Costs and Subscription Fees for WaterSmart not to exceed \$132,001.10.

Review (as necessary):

Village Attorney X _____ Date _____

Finance Director X _____ Date _____

Village Manager X Scott Niehaus Date 7/25/24