

**VILLAGE OF LOMBARD**  
**REQUEST FOR BOARD OF TRUSTEES ACTION**  
**For Inclusion on Board Agenda**

  X   Resolution or Ordinance (Blue)        *Waiver of First Requested*  
       Recommendations of Board, Commissions & Committees (Green)  
       Other Business (Pink)

TO: PRESIDENT AND BOARD OF TRUSTEES

FROM: David A. Hulseberg, Village Manager

DATE: September 17, 2010 (BOT) Date: October 7, 2010

TITLE: Ordinance establishing a fee for BLS treatment with no transport

SUBMITTED BY: William R. Balling, Interim Fire Chief

*William R. Balling*

**BACKGROUND/POLICY IMPLICATIONS:**

Ordinance establishing a fee for BLS Treatment with no transport after 5 calls in a calendar year. The fee would be \$100 per occurrence on the sixth call and thereafter.

**FISCAL IMPACT/FUNDING SOURCE:**

Review (as necessary):

Finance Director X _____	Date _____
Village Manager X _____	Date: _____

**NOTE: All materials must be submitted to and approved by the Village Manager's office by 12:00 noon, Wednesday, prior to the Agenda Distribution.**



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**TO:** David A. Hulseberg, Village Manager

**FROM:** William R. Balling, Interim Fire Chief WRB

**DATE:** September 17, 2010

**RE:** ORDINANCE TO AMEND AMBULANCE FEE CHART

Please add to the October 7, 2010, Village of Lombard Board of Trustees' Agenda, the following item:

**An Ordinance Amending Title 9, Chapter 91, Section 91.21 (A) of the Lombard Village Code.**

Please see the attached information and Ordinance.

lh

Attachments

To: Bill Balling, Interim Fire Chief

From: Paul Di Rienzo, Lieutenant, EMS Coordinator

Date: September 13, 2010

Subject: Per Village Board Direction, adding a fee for BLS non-transport services in excess of five per calendar year.

Chief Balling,

Attached is information pertaining to invalid/citizen assists. On direction of the Village Board, there is to be a fee added to reflect frequent use of our ambulance service. Included is information for resources that can be provided to citizens that may be affected by the increase in cost for services. These resources may also provide services that may ultimately improve their quality of life.

The fee recommended is \$100.00 per BLS non-transport event, for the sixth and each subsequent call per calendar year. I believe an Amendment request to the following Ordinance is in order and to take effect January 1, 2011:

“Section 1: Title 9, Chapter 91, Section 91.21 (A) & (B) of the Lombard Village Code”

If you have any questions or comments, please don't hesitate to call.

Sincerely,

Lt. Paul Di Rienzo

**Lombard Fire Department  
Citizen Assist Report to the Village Board  
October 7, 2010**

On direction from the Lombard Village Board, The Fire Department will establish an Ordinance that charges a fee for Basic Life Support (BLS), non-transport services, for requests that total more than five per calendar year. Basic life support is defined as care that involves the treatment of non-life threatening injuries or illnesses, requiring only basic levels of care or services, including lift assists. The fee requested is \$100.00 per BLS non-transport service for the sixth and subsequent event per calendar year. Not only will this help recover a reasonable portion of resources used during these non-transport events, it will enable citizens to use provided resources to improve their quality of life.

The Lombard Fire Department continues to be one of the busiest ambulance companies in DuPage County. During the 2009 calendar year, the LFD responded to 4,254 ambulance calls. Invalid assist requests were at 274 during this period, representing 6% of all ambulance calls. Beginning January 1, 2010 thru September 1, 2010, there have been 2,983 ambulance calls. Of those calls, 166 have been invalid assists, this equals 5.5% of all calls year to date. Citizen and Invalid assists are almost always residents, elderly, and struggling with health problems such as M.S. or other debilitating diseases. Non-residents would rarely go over five invalid assist calls per year. Using 2009 data, 91 total calls could have been billed based on this Ordinance. Unfortunately, four citizens make up 88 of the 91 billable calls. Ability to pay for services is questionable, and waiver of fees is at the discretion of the Village Finance Director.

Frequent users will be monitored by the EMS coordinator. Once a pattern of repeat use is recognized, a personal visit to that citizen will be arranged to see if there is a non-emergency, social service that can intervene. These services may also assist in the person's quality of life and health care needs if utilized by the citizen. With the permission of the patient, family members will also be contacted and informed of the increase in calls for services. Outside agency information will be supplied to the citizen, but it remains the citizen's decision to seek and accept help from those agencies. If the citizen appears to be unable to care for themselves or in unsafe living conditions, they will be reported to "DuPage County Human and Senior Services". The LFD feels contact with frequent users can be used to help reduce request for services, and at the same time, improve quality of life.

All DuPage County Fire Departments have been contacted in reference to billing for invalid/citizen assists. Three DuPage County Fire Departments currently charge for these services. They are Naperville, Warrenville and Tri-State Fire Protection District. It should be noted that Medicare/Medicaid will not cover the cost of invalid assists, as it is a non-transport service.

The three Fire Departments that charge do so as follows:

**Naperville**

- First and second assists; no charge.
- Three or more assists in a calendar year, \$50 each, resets January 1.
- If unable to pay, billing will set up payment plan. If still unable to pay, referred to Finance Department to decide if bill stands or is waived.
- Repeat users are referred to their Social Services Department.

**Warrenville**

- Three assists per month; no charge.
- \$100 each for more than 3 per month.

**Tri-State Fire Protection District**

- Resident, \$250 each occurrence.
- Non-resident, \$500 each occurrence.

**Resource and Social Agency Information**

The Village of Lombard Fire Department wishes to remind residents that in case of an emergency, always dial 911. For other, non-emergency services, a list of resources will be provided to the citizen that has shown a pattern of frequently using emergency services. This information can be tailored to the person's needs, once personal contact can be made by the EMS coordinator or other Fire Department representative. Listed below are some of the available resources. These may change and research fitting the affected citizen's needs may have to be done on a case by case basis. Listed are some of the available outside resources:

- DuPage County Human and Senior Services  
421 N. County Farm Road  
Wheaton, IL 60187  
630.407.6500
- Muscular Dystrophy Association  
1100 31<sup>st</sup> Street, #210  
Downers Grove, IL 60515  
630.598.0700
- National Multiple Sclerosis Society  
525 West Monroe Street  
Chicago, IL 60661  
312.421.4500
- York Township Senior Services Center

1502 South Meyers Road  
Lombard, IL 60148  
630.620.2400

- Village of Lombard: Social Services Information Guide  
255 East Wilson Road  
Lombard, IL 60148  
630.620.5700
- LarLin Home Care Services  
6912 Main Street, suite 110  
Downers Grove, IL 60516  
630.852.4007
- Caring Home Care Services, INC.  
1881 Commerce Dr. Unit 107  
Elk Grove Village, IL 60007  
847.439.7030
- BrightStar Lifecare  
402 East Roosevelt Road, suite 108  
Wheaton, IL 60187  
630.260.5300
- Home Care Personal Services  
1809 North Mill Street, suite E  
Naperville, IL 60563  
630.434.0071

Invalid assists and Citizen assists affect us and our surrounding communities. Lombard already has a large elderly population and as the average age of our citizens continues to rise, it can be assumed that calls for service will increase. The LFD is the best resource for initial requests for services from our citizens for the following reasons:

- Part of a 9-1-1 system
- Available 24-hours per day
- Professional EMS providers
- Able to arrive quickly
- Able to examine the patient for other health or injury issues
- Able to care and transport immediately if necessary
- Trained in recognizing abuse or neglect and alert the proper agencies
- Trusted by the callers
- Able to look at other safety issues and assist or make recommendations
- Track call history and recognize pattern of frequency

The following chart is the Village of Lombard Fee schedule with the BLS non-transport fee added:

**Village of Lombard  
Fee Schedule with BLS Non-Transport Included**

	Village Resident	Glenbard FPD Resident	Non-Village/Non-Glenbard FPD Resident
Basic Life Support (BLS) Transport	\$440.00	\$440.00	\$750.00
Advanced Life Support – Level I (ALS-I) Transport	\$580.00	\$580.00	\$970.00
Advanced Life Support – Level II (ALS-II) Transport	\$700.00	\$700.00	\$1,100.00
Advanced Life Support (ALS) Treatment, but no transport	\$110.00	\$110.00	\$120.00
Basic Life Support – BLS Non-Transport <i>For 6<sup>th</sup> and each subsequent event per calendar year</i>	\$100.00	\$100.00	\$100.00

ORDINANCE NO. \_\_\_\_\_

**AN ORDINANCE AMENDING TITLE 9, CHAPTER 91, SECTION 91.21(A)  
OF THE LOMBARD VILLAGE CODE IN REGARD TO FEES  
FOR EMERGENCY MEDICAL SERVICES**

BE IT ORDAINED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE  
OF LOMBARD, DU PAGE COUNTY, ILLINOIS, AS FOLLOWS:

**SECTION 1:** That Title 9, Chapter 91, Section 91.21 (A) of the Lombard Village Code is  
hereby amended by adding the following to the fee chart contained therein:

Basic Life Support – BLS Non-Transport <i>For 6<sup>th</sup> and each subsequent event per calendar year</i>	\$100.00	\$100.00	\$100.00
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**SECTION 2:** That this Ordinance shall be in full force and in effect on January 1, 2011, after its  
passage, approval and publication in pamphlet form as provided by law.

Passed on first reading this \_\_\_\_\_ day of \_\_\_\_\_ 2010.

First reading waived by action of the Board of Trustees this \_\_\_\_\_ day of  
\_\_\_\_\_, 2010.

Passed on second reading this \_\_\_\_\_ day of \_\_\_\_\_ 2010, pursuant to a roll call vote as  
follows:

AYES: \_\_\_\_\_

NAYS: \_\_\_\_\_

ABSENT: \_\_\_\_\_

APPROVED by me this \_\_\_\_\_ day of \_\_\_\_\_ 2010.

\_\_\_\_\_  
William J. Mueller  
Village President

ATTEST:

\_\_\_\_\_  
Brigitte O'Brien  
Village Clerk



Published by me in pamphlet form this \_\_\_\_\_ day of \_\_\_\_\_ 2010.

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Brigitte O'Brien  
Village Clerk