

VILLAGE OF LOMBARD  
REQUEST FOR BOARD OF TRUSTEES ACTION  
For Inclusion on Board Agenda

\_\_\_\_\_ Resolution or Ordinance (Blue) \_\_\_\_\_ *Waiver of First Requested*  
\_\_\_\_\_ Recommendations of Boards, Commissions & Committees (Green)  
  X   Other Business (Pink)

TO: PRESIDENT AND BOARD OF TRUSTEES  
FROM: Scott Niehaus, Village Manager  
DATE: March 26, 2025 (B of T) Date: April 3, 2025  
TITLE: Approval of a Multi-Year Services Agreement with Ready Rebound

BACKGROUND/POLICY IMPLICATIONS:

The attached memo sets forth a recommendation to approve a multi-year service agreement between the Village of Lombard and Ready Rebound (formerly Rebound Illinois) for injury treatment, rehabilitation and claims management services. Staff is recommending services through Ready Rebound for a four year term. These services will continue existing services under three prior contracts. Please place this item on the April 3, 2025 consent agenda.

Review (as necessary):

Village Attorney X \_\_\_\_\_ Date \_\_\_\_\_  
Finance Director X \_\_\_\_\_ Date \_\_\_\_\_  
Village Manager X WD Niehaus \_\_\_\_\_ Date \_\_\_\_\_

NOTE: All materials must be submitted to and approved by the Village Manager's Office by 12:00 noon, Wednesday, prior to the Agenda Distribution.

**MEMORANDUM**

**TO:** Keith Giagnorio, Village President  
Village Board of Trustees

**FROM:** Nicole Aranas, Deputy Village Manager *NWA*

**DATE:** March 26, 2025

**SUBJECT:** **APPROVAL OF A MULTI-YEAR SERVICES AGREEMENT WITH READY REBOUND**

Attached, please find a proposed multi-year agreement between the Village of Lombard and Ready Rebound, formerly Rebound Illinois and Tactical Athlete Health and Performance Institute LLC (TAHPI). Ready Rebound has been a vendor of the Village for the past six years, assisting with workers compensation, injury treatment and rehabilitation and claims management services. The proposed agreement covers a multi-year term and provides for continued services through 2028.

As a provider, Ready Rebound delivers access to expedited, high-quality treatment for injured employees through a network of partner specialist physicians, clinicians, and therapists. Ready Rebound also provides concierge service to the employee to assist them through the treatment process, from initial injury to full recovery with continuous communication and claims administration in connection with the Village. Through use of these services, Rebound is able to get employees back to work 30% faster than the typical treatment route and plan. Rebound services are optional for those employees who wish to seek care for workplace injuries through the Rebound network.

The Rebound services were implemented in 2019 and renewed under individual contracts in 2020 and 2021 (for a 4 year term). Village staff is seeking Board review and approval of this contract renewal and requests to enter into a multi-year contract renewal with Ready Rebound to commit for a renewed four year term.

The proposed agreement provides for a four-year term of service with variable annual rates of service. Because the Village of Lombard was one of the company's first clients within the State of Illinois, the current and proposed Village rates of service are significantly below the current rate of services for new clients. Staff is recommending to enter into a multi-year service agreement to lock in rates with Ready Rebound at levels that remain below their current rates with other municipal entities.

The current Rebound Illinois rate is \$319.25 per covered employee. The rate of service for Lombard in 2025 under the proposed contract is \$176.31 per covered employee in PD and FD (\$149.00 in PW) with annual increases of 5% applicable only to police and fire in years 2-4 respectively. Due to the savings associated with a shortened recovery times and associated reductions in departmental overtime costs, staff recommends approval of this contract as a service to Village employees and an overall loss control and savings measure for the Village.

Attached please find a copy of the proposed order form which is recommended for approval by Police, Fire, Public Works and Village Manager staff. Should you have any questions or concerns whatsoever, please let me know.



Ready Rebound, Inc.  
311 E. Chicago St.  
Suite 520  
Milwaukee, WI, 53202  
United States

Created On: 3/7/25  
Order Form Expiration: 4/6/25  
Subscription Start Date: 4/1/25  
Subscription End Date: 3/31/29

For bill payments, please send checks to:  
Ready Rebound, Inc.  
PO Box 8282  
Carol Stream, IL 60197-8282

Prepared By: Michelle Rivera on behalf of Chase McCarty  
Email: cmccarty@readyrebound.com  
Subscription Term: 4-year

<b>Customer Information</b>					
<b>Customer:</b>	Village of Lombard	<b>Contact Name:</b>	Nicole Aranas	<b>Billing Contact:</b>	Nicole Aranas
<b>Bill To/Ship To:</b>	255 E. Wilson Avenue Lombard, IL 60148	<b>Email:</b>	aranasn@villageoflombard.org	<b>Email:</b>	aranasn@villageoflombard.org
		<b>Phone:</b>			

<b>Order Details</b>	
<b>Billing Frequency:</b> Annual	<b>PO # If Required:</b>
<b>Payment Terms:</b> Net Thirty (30) Days	

**SUBSCRIPTION SERVICES:**

Product / Service	Member Type	Paid Members	Price per Member per Year	Start Date	End Date	Annual Fee
<i>Ready Rebound Recover</i> 24/7 access to licensed athletic trainers, individualized healthcare navigation and advocacy, and preferred access to medical providers.  <i>Sports medicine healthcare model for members and nuanced return-to-work communication for all stakeholders, including employers and medical providers.</i>  <i>Service is available for all injury circumstances (including on-duty and off-duty) for paid members, their immediate family, and retirees.</i>	Fire	63	\$ 176.31	4/1/25	3/31/26	\$11,107.53
	Police	64	\$ 176.31	4/1/25	3/31/26	\$11,283.84
	DPW	50	\$ 149.00	4/1/25	3/31/26	\$7,450.00
	Fire	63	\$ 185.12	4/1/26	3/31/27	\$11,662.56
	Police	64	\$ 185.12	4/1/26	3/31/27	\$11,847.68
	DPW	50	\$ 149.00	4/1/26	3/31/27	\$7,450.00
	Fire	63	\$ 194.37	4/1/27	3/31/28	\$12,245.31
	Police	64	\$ 194.37	4/1/27	3/31/28	\$12,439.68
	DPW	50	\$ 149.00	4/1/27	3/31/28	\$7,450.00
	Fire	63	\$ 204.08	4/1/28	3/31/29	\$12,857.04
	Police	64	\$ 204.08	4/1/28	3/31/29	\$13,061.12
	DPW	50	\$ 149.00	4/1/28	3/31/29	\$7,450.00
<b>Total Subscription Fees:</b>						\$126,304.76

**PROFESSIONAL SERVICES:**

Professional Service	Amount	Date	Total Price
<b>Implementation</b> Establishment of provider partnerships, department training, and member onboarding.  Exact implementation timelines will be confirmed with the Client administration during the Project Kickoff call.	\$ -	4/1/25	\$0.00

**Total Professional Services Fees: \$0.00**

**Billing Table:**

Due Date	Amount Due
April 1, 2025	\$29,841.37
April 1, 2026	\$30,960.24
April 1, 2027	\$32,134.99
April 1, 2028	\$33,368.16

**Order Form Legal Terms**

This Order Form is entered into between Ready Rebound, Inc., with its principal place of business at 311 E. Chicago St., Suite 520, Milwaukee, WI 53202 ("Ready Rebound"), and you, the entity identified above ("Customer"), as of the Effective Date. This Order Form includes and incorporates the Master Subscription Agreement ("MSA") executed by the parties and attached, or if no such MSA is executed or attached, the MSA at <https://readyrebound.com/terms-and-conditions-102dn3> and any applicable Statement of Work ("SOW") incorporated herein in the event additional Professional Services are purchased. The Order Form, MSA and SOW shall hereafter be referred to as the "Agreement". Unless otherwise specified above, fees for the Subscription Services and Professional Services shall be due and payable, in advance, on the Effective Date. By signing this Agreement, Customer acknowledges that it has reviewed, and agrees to be legally bound by, the MSA. Each party's acceptance of this Order Form is conditional upon the other's acceptance of the terms in the MSA to the exclusion of all other terms. This Order Form is executed by a duly authorized signatory. In addition the Parties agree to amend the MSA to include the following new section(s):

MSA link: <https://readyrebound.com/terms-and-conditions-102dn3>

Customer:	
Signature:	
Name:	
Title:	
Date:	

Company:	Ready Rebound, Inc.
Signature:	
Name:	
Title:	
Date:	